

# New Dashboard - Help Screens

Welcome to the new Panacea Dashboard.

This document aims to provide you with concise explanations of the menu system and features available to you as a Panacea user account holder.

Entering the Panacea SMS portal URL you will be directed to the login page ...

Panacea Mobile	
LOGIN	
<ul> <li>Username</li> <li>Password</li> </ul>	
Lost Password? Log In	
Verify your account	

Upon registering a new user account and logging in at <u>http://za-dashboard.panaceamobile.com/</u> you are

presented with the below SMS Dashboard screen.

Let's go through each of the features available here.

SIVIS Dashboa	ara	- An C	overview of	today s	Sivis statistics.	
p   Panacea Mobile	≡	Shortcuts 🗸	Account: <b>stefanvj -</b>			Credit: R 99

# SMS Dashboard - An overview of "today's" SMS statistics.

	Panacea Mobile	■ Shortcuts +	Account: <b>stefanvj</b> -				Credit: I	R 99.11 Add Credit 🗫
		SMS Dashboard	Overview of today's statis	tics				View Last 7 Days
₽	SMS	You have been su	ccessfully logged in.					
	Dashboard							
			0		0		0	0
			Sent	0%	Delivered	0%	Failed	SMS Received
	USSD							
	Contacts							
	Tools							
	Accounts							
		2018 © Panacea M	obile   support@panad	ceamobile.com				

### Send to Number:

# https://za-dashboard.panaceamobile.com/campaigns/messages/send

To: This is the mobile number of the recipient, must be in full international format eg. 27821234567

**From (dropdown + entry field):** This is the sender identifier, which can be a previously configured sender number, or a unique identifier for the campaign. If you wish to enter a new, unique sender number you may select the "Other" enter the information in the "Enter your from number".

**Enter your from number:** Set the number that you would like to use as the sender number for this message if you have selected "Other".

**Message body:** This is the message text that will be sent to the recipient. Each message must be 160 characters or less. Text longer than 160 characters will incur a multiple message cost.

**More options:** The message text can be save as a template for future use, or an existing template may be selected.

🗩   Panacea Mobile		stefanvj <del>-</del>	Credit: R 99.11 Add Credit
	SMS Message Send Send a	message to a single recipient	
💷 SMS	То	27823201788	
	From	33663	\$
	Message body	Test 123	
Contacts			
🛸 Tools			
🚈 Accounts		More options	Characters: 8 SMS Count 1
		Next Step	
	2018 © Panacea Mobile   supp	ort@panaceamobile.com	

# Send to List: <u>https://za-</u> dashboard.panaceamobile.com/campaigns/messages/multiple

Use this page to send bulk SMS campaigns to a predefined contact list or groups.

Name: The name of the campaign, for tracking purposes.

**List:** A dropdown selection of existing lists in the system. You may send to a specific list, all lists, or a selection of lists.

**Message:** This is the message text that will be sent to the recipient. Each message must be 160 characters or less. Text longer than 160 characters will incur a multiple message cost.

**More options:** The message text can be saved as a template for future use, or an existing template may be selected.

**From:** This is the sender identifier, which can be a previously configured sender number, or a unique identifier (name) of the campaign.

#### **Advanced Options:**

Start send: At a later time (manually), Now (immediate) or at a scheduled time Scheduled.

**Speed:** The speed that you would like to campaign to be sent to the operator for actioning in messages per second

**V** Would you like to filter against the General Opt-Out list?: You may also filter against the global opt-out list under your account (Do-Not-Contact list)

**V** Would you like to remove duplicate numbers from your send list?: You may also have the list checked for duplicated mobile numbers.

🗩   Panacea Mobile				Credit: R 99.11 Add Credit
		NEW LIST	×	
	Lists Page 1 of 1	Name		v Li 🔹
		New List	1.	_
	Bulk Actions 🛊	Number Prefix		
	Buicketons	South Africa (27)	*	
	o	Cancel Save		Actions
		Stefan List Test 1 2		Edit 👻
	Show 20 50	100 entries		Showing 1 - 1 of 1
	2018 © Panacea Mobi	e   support@panaceamobile.com		

### Import Contacts:

**Importing contacts** into an existing **Contact List** that you have previously created can be done via the "**Import Contacts**" button in the drop-down under "**Actions**".

p   Panacea Mobile	≡ Shortcu	uts + Account: <b>stefanvj</b> +			Credit: <b>R 99.11</b>	Add Credit
	Contacts Pa	ge 1 of 1, in "Stefan List Test 1"				Add Contact 🛛 🗕
SMS USSD	Bulk Act	ions 🗘 Apply		c	iontacts in this list 💠 Search	Add Contact Import Contacts
MORE		<b>Phone Number ~</b> 823207188	Email ~	First Name 🗸	Last Name 🗸	Actions
<ul> <li>Tools</li> <li>Accounts</li> </ul>		834519888				
	Show	20 50 100 entries				Showing <b>1</b> - <b>2</b> of <b>2</b>
	2018 © Pana	cea Mobile   support@panaceamobile.com				

**Select Row:** This step will require you to select the first row of usable data or row in your file that you have uploaded which contains contact details of the contacts you would like to import

🗩   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj</b> +	Credit: <b>R 99.11</b>	Add Credit	٥
	Select Row Select the first row of usable data (that contains a mobile number)			
🗩 SMS	1 Name;Surname;Contact Number ;Network			
	2 Cathrine;van Straten;834519888;MTN			
	3 Stefan;van Jaarsveld;823207188;Vodacom			
Contacts	Cancel Back Next step			
n Tools				
🚈 Accounts				
	2018 © Panacea Mobile   support@panaceamobile.com			

**Match Rows:** The next step is where you will need to designate what each row of data will list as in your Contact List e.g First Name, Last Name, Email, Phone Number etc. You will also need to confirm you have permission to contact the recipients on the list before continuing.

🏓   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj</b> +	Credit: <b>R 99.11</b>	Add Credit
	Match Rows Match each row of data from the first column to the second column.		
CHANNELS			
🗩 SMS	Your data	What is this?	
	Name;Surname;Contact Number ;Network	✓ Ignore this data Phone Number	•
MORE	I confirm that I have permission to contact the people in this	First Name Last Name Email Opt In New field	
<ul> <li>Tools</li> <li>Accounts</li> </ul>	Cancel Back Next step		
	2018 © Panacea Mobile   support@panaceamobile.com		

**Import Preview:** This page will allow you to verify what you've selected in the previous steps of the import process.

Assign to List(s): If this option is selected the contacts that you've included in the file will be uploaded to a selected list that you have setup in the **Contact List** tab.

**Update existing contacts with new data:** checking this box will import and replace any existing contacts with updated information from the Import file you've specified in your selected **Contact List.** 

🗩   Panacea Mobile	E Shortcuts - Account: stefanvj - Credit: R 99.11 Add Credit
	Import Preview Check below that your data looks correctly assigned.
💷 SMS	Total Contacts: 2
	Total Duplicates in file: 0 Total Duplicates found:2
	New Yorks
Contacts	Phone Number 834519888
🗯 Tools	823207188
24 Accounts	001104240
	THE FOLLOWING CONTACTS ALREADY EXIST IN YOUR LIST       ASSIGN TO LIST(S)         834519888       * Optional. If selected, all contacts will be added to the lists chosen.         Ø       Stefan List Test 1

**Import Complete:** Once the process has been completed you are presented with a summary of the contacts that had been imported successfully and any duplicates which may have been found within the file you've uploaded containing the contacts or the duplicates found within the existing contact list.

🗩   Panacea Mobile	■ Shortcuts - Account: stefanvj -	Credit: <b>R 99.11</b>	Add Credit	٥
	Import Complete Summary of Import			
CHANNELS				
📁 SMS	2 contacts were successfully imported.			
MORE Contacts	Total contacts 2 Total file duplicates 0 Total list duplicates 2			
Tools	Finish			
22 Accounts				
	2018 © Panacea Mobile   support@panaceamobile.com			

**SMS** - **Numbers:** This page contains a list of all inbound short and long numbers that are currently assigned to your user account.

🗩   Panacea Mobile	≡ sh	hortcuts 🕶	Account: <b>stefanvj +</b>		Credit: <b>R 99.11</b>	Add Credit
	SMS Nu	umbers Setu	up the destination for incoming messages   Page 1 of 1			
📁 SMS	Sta	art Number	*	End Number ~	Action	
	Det	fault			Edit	
	Dei	nauit			Edit	
	336	663		33663	Edit	
	She	iow 20 5	50 100 entries			Showing 1 - 1 of 1
Numbers						
Contacts						
🖈 Tools						
21 Accounts						
	2015 5					
	2018 ©	Panacea Mot	bile   support@panaceamobile.com			

#### **Action – Edit - Delivery Product:**

Select the forwarding channel you would like to use to push inbound messages over.

**Default** - If you want to forward all inbound messages simply Edit the Default number and select your chosen means of forwarding

**SMPP (Short Message Peer to Peer)** allows all inbound messages to be pushed over SMPP to your SMPP server when bound as an ESME to our platform.

**HTTP (Hypertext Transfer Protocol)** - This setting will allow a server URL to be called with an HTTP GET to push all replies over HTTP e.g <u>www.someurl.com/smsreceiver.php</u>

**Inbound Trigger** - Select this option if you would like for all inbound messages to be processed by a trigger also known as an Inbound Trigger which you are able to setup under SMS->Triggers

p   Panacea Mobile	≡ Shortcuts +	UPDATE NUMBER "33663" ×	Credit: <b>R 99.11</b>	Add Credit
CHANNELS	SMS Numbers Setup	Select channel SMPP HTTP V Inbound Trigger		
Dashboard	Start Number >	n managan yang pu	Action	
Messages Campaigns	Default 33663		Edit	
Inbox Blocked Numbers	Show 20 50	Cancel Save		Showing 1 - 1 of 1
Numbers Triggers				
≡ USSD				
Contacts				
<ul> <li>Tools</li> <li>Accounts</li> </ul>				
	2018 © Panacea Mobil	e   support@panaceamobile.com		

New Campaign / Send to File:

### https://za-dashboard.panaceamobile.com/campaigns/batches/index

🗩   Panacea Mobile	Shortcuts - IMPORT BATCH		×	Credit: <b>R 99.11</b>	Add Credit
	SMS Campaigns Pa				ang 🔽
	Upload a file				
	Bulk Actions	Start Date to	End Date	Search	
	There are no batches for the current selection				
	2018 © Panacea Mobile   support@panaceamobile.com				

By clicking on this function, you will be asked to upload a file in the Import Batch area

**Select Row** - Select the first row of usable data by clicking on the relevant row from 1 to 6 in the extract from the file you have just selected for upload (that contains a mobile number)

🗩   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj</b> +	Credit: <b>R 99.11</b>	Add Credit	٥
	Select Row Select the first row of usable data (that contains a mobile number)			
🗖 SMS	1 27823207188			
	2 27834519888			
	3 27836388200			
Contacts	Cancel Back Next step			
🖈 Tools				
2 Accounts				
	2018 © Panacea Mobile   support@panaceamobile.com			

**Match Rows** - Under the "What is this?" drop-down menu, you'll be able to use the drop-down next to each correctly read columns that you've specified and select whether this would be a mobile number as well as the message content if you have not chosen to include this in the campaign file that you have uploaded.

p   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: R 99.11 Add Credit
	Match Rows Match each row's data from the first column to the second column.	
🗩 SMS	Your data	What is this?
	27823207188	Ignore this data ✓ Mobile Number Message
Contacts	Compose your message	
🗯 Tools		
🕮 Accounts	Cancel Back Next step	
	2018 © Panacea Mobile   support@panaceamobile.com	

**Compose your message** - By ticking this check-box a dialog box will open where you are able to compose your own message, it is important to note that you then need not specify the "Message" in the drop-down. There is also a character counter to display how many characters you have typed as well as how many parts the SMS will be broken down into (160 characters = 1 SMS)

**More Options** -> Choose Template / Save Template - Upon composing your message text, you are able to save the text as a template for re-use in future campaigns or single message sends.

🗩   Panacea Mobile	≡ Shortcuts - Account: stefanvj -	Credit: R 99.11 Add Credit
	Match Rows Match each row's data from the first column to the second column.	
CHANNELS		
🗇 SMS	Your data	What is this?
	27823207188	Mobile Number \$
MORE		
Contacts	Compose your message	
🖈 Tools	This is a test, please reply with yes if you receive this message. Thank you.	
2 Accounts		
	More options	Characters: 78 SMS Count 1
	Cancel Back Next step	
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#### Settings:

**Campaign** - The name of your campaign.

From - Set the number that you would like to use as the sender number for this campaign.

*Select a number / Enter your number* - Select a previously used number or enter in a new number to set as your **From** number

**Start sending campaign** - Choose to send your SMS campaign immediately or at a later date/time.

Start at scheduled time - Schedule a date/time to start sending your campaign.

Advanced Options: Further settings to customize your campaign.

How fast would you like the messages to be sent? - The rate of SMS to be sent out per second.

**V** Filter batch against all blocklists (recommended if you have multiple accounts) - This will add any of the numbers that have replied "STOP" to your SMS messages to all sub-accounts and sub-user accounts

**V** Remove duplicates from batch - If duplicate recipient numbers are found in your campaign file they will automatically be removed from your recipient list (Recommended)

**V** Send messages containing special characters as Unicode - Special characters which use Unicode encoding will be sent as Unicode which has a character limit of 70 characters per 1 part message.

**V** Create Multiple Batches - Split the number of messages between multiple batches which can be scheduled to be sent at different dates/times.

🗩   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj</b> +	Credit: <b>R 99.11</b>	Add Credit	٥
	Settings Adjust the settings for your batch campaign			
🗇 SMS	Campaign name			
	Test data - Panacea Mobile			
	From			
	Select a number			\$
Contacts	Start sending campaign			
🖈 Tools	When I click "Start"			\$
2 Accounts	ADVANCED OPTIONS		-	
	How fast would you like the messages to be sent?			
	15 per second		\$	
	Filter against previous failures (not recommended, unless you been requested to use this feature)			
	Remove duplicates from batch Send messages containing special characters as Unicode			
	Create multiple batches			
	Cancel Back Next:step			

**Import Preview (Batch Campaign)** - This will show you a review of the options you have selected during the campaign setup process by checking all relevant fields and details before hitting "Finish"

🗩   Panacea Mobile			Credit: R 99.11 Add C	redit 🗘
	Preview Make sure everything looks correct before finishing your batch			
SMS	· · ·	SEND OPTIONS		
	✓ 420 ✓ Message Preview :			
		Start Send:	At a later time Manual	
	This is a test, please reply	Send Speed:	15 message per second	
Contacts	with yes if you receive this	Send From:	33663	
🗯 Tools	message. Thank you.	Track Delivery:	Yes	
🚈 Accounts		Remove Duplicates:	Yes	
		SEND TO		
		Test data - Panacea Mobile	3 Contacts	
		Total Messages	3 Messages	
	$\triangleleft$ $\bigcirc$ $\Box$	Please Note: This is a best estimate, act	tual message number may vary	
		SEND TEST		
			Send Test	
		Numbers should be international forma	it e.g. 27111000100)	

**Send Test** - Use this to send a quick test to your own personal number to validate the format of the way the SMS looks on your mobile phone.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -		Credit: R 98.87 Add	Credit 🔅
	All messages were sent			
🗖 SMS				
	· · · · · · · · · · · · · · · · · · ·	SEND OPTIONS		
	► M Message Preview	Start Send:	At a later time Manual	
Contacts		Send Speed:	15 message per second	
🏇 Tools	This is a test, please reply with yes if you receive this	Send From:	33663	
🕮 Accounts	message. Thank you.	Track Delivery:	Yes	
		Remove Duplicates:	Yes	
		SEND TO		
		Test data - Panacea Mobile	3 Contacts	
		Total Messages	3 Messages	
	$\triangleleft$ $\bigcirc$ $\Box$	Please Note: This is a best estimate, ac	tual message number may vary	
		SEND TEST		
		Phone Number	Send Test	

#### My Profile:

Manage your account information and settings.

# https://za-

## dashboard.panaceamobile.com/users/account\_profile\_information

Profile Information - a Basic summary of the details you had used to register your user account with.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: R 98.87 Add Credit
	My Profile Manage your account information and settings here.	
sms	Profile Information Billing Information Settings Notifications Change Password C	lose Account Info/Help
	Username stefanvj	Manage your account information and settings.
MORE	Phone Number	Profile Information - a Basic
Contacts	Email stefan.vanjaarsveld@cellfind.co.za	summary of the details you had used to register your user account with.
Tools	Save	
21 Accounts		
	2018 © Panacea Mobile   support@panaceamobile.com	

**Billing** - Edit your company information by completing this form. After clicking save, this information will then be displayed on your invoice everything you generate a quote for credit.

🗩   Panacea Mobile	≡ Shortcuts - A	Account: <b>stefanvj +</b>					Credit: <b>R 98.87</b>	Add Credit	٥
	My Profile Manage your	r account information and se	attings here.						
CHANNELS									
🗖 SMS	Profile Information	Billing Information	Settings	Notifications	Change Password	Close Account	Info/Help		
	Tax Number						Manage y and settin	our account informatio gs.	on
MORE	Name							ormation - a Basic of the details you had	
Contacts	Address Line 1							gister your user accou	nt
🗯 Tools	Address Line I						with.		
2 Accounts	Address Line 2								
, accounts	City								
	Phone Number								
	Country	South Africa				*			
	Other Invoice Info								
						11			
		Save							

**Settings -** Adjust your Default Country Prefix and Timezone of your current location.

🗩   Panacea Mobile	≡ Shortcuts -	Account: <b>stefanvj +</b>					Credit: R 98.87 Add Credit
	My Profile Manage you	r account information and se	ttings here.				
🗩 SMS	Profile Information	Billing Information	Settings	Notifications	Change Password	Close Account	Info/Help
	Default Prefix	South Africa (27)				÷	Manage your account information and settings.
	Timezone	Africa/Johannesburg				\$	Profile Information - a Basic
Contacts		, integriphiantessarg					summary of the details you had used to register your user account with.
Tools		Save					WIG1.
🕮 Accounts							

**Notifications** - Setup email notifications to notify you when your credit balance is low and to receive email updates when your pricing changes.

🗩   Panacea Mobile	Shortcuts - Account: stefanvj -		Credit: R 98.87 Add Credit
	My Profile Manage your account information and settings here.		
CHANNELS	Profile Information Billing Information Settings Notific	ations Change Password Close Account	Info/Help
	Type Value (if applicable)	Email Actions	Manage your account information and settings.
MORE Contacts	Price updates	Yes Delete	Profile Information - a Basic summary of the details you had used to register your user account
🏚 Tools	Add Notification		with.
2 Accounts			

**Change Password** - Apply a new password to access your account. You will need to confirm your existing and new password in these fields to apply the change.

p   Panacea Mobile	≡ Shortcuts <del>-</del> A	ccount: <b>stefanvj -</b>					Credit: R 98.87 Add Credit
	My Profile Manage your	account information and set	ttings here.				
🗩 SMS	Profile Information	Billing Information	Settings	Notifications	Change Password	Close Account	Info/Help
	Old Password						Manage your account information
	Old Password						and settings.
	New Password						Profile Information - a Basic summary of the details you had
Contacts							used to register your user account
🔹 Tools	Confirm Password						with.
🛎 Accounts							
		Apply					

**Close Account** - Close your user account by entering the randomly generated token into the "**Confirmation Token**" field.

p   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: R 98.87 Add Credit
	My Profile Manage your account information and settings here.	
CHANNELS	Profile Information Billing Information Settings Notifications Change Password Close Account	Info/Help
	Token Please enter the following characters to confirm: 847eb4	Manage your account information and settings.
MORE	Confirmation	Profile Information - a Basic summary of the details you had
Contacts		used to register your user account with.
Accounts	Close Account	

#### My Billing:

Billing information for your account.

https://za-dashboard.panaceamobile.com/billings/sms/period:yesterday/start:2018-05-27/end:2018-05-28

**SMS Billing** - View detailed statistics and costs for the SMS that you have sent from your account.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: <b>R 98.87</b>	Add Credit	0
	SMS Billing Billing information for your account			
🗩 SMS	SMS Billing USSD Billing My Pricing Premium Rated Reports			
	Yesterday 🗘 🗘 Go			
Contacts	There are no cost reports for the current selection			
Tools				
🚈 Accounts				

**USSD Billing -** View detailed statistics of your USSD sessions, costs and revenue earned.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: R 98.87 Add Credit
	USSD Billing Billing information for your account	
CHANNELS		
🗩 SMS	SMS Billing USSD Billing My Pricing Premium Rated Reports	
	Test 123 (*120*7736#) 💠 Start Date to	End Date Go
MORE		
Contacts	Please select a date range to display results.	
Tools		
2. Accounts		

**My Pricing** - View what an SMS will cost you to any country/network. Export a list in .csv format to view your full pricing sheet of the coverage applied to your account.

🗩   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj +</b>	Credit: <b>R 98.87</b>	Add Credit
	My Pricing Billing information for your account		
CHANNELS			
🖾 SMS	SMS Billing USSD Billing My Pricing Premium Rated Reports		
MORE	stefanvj ‡ ✓ Select a country Afghanistan Aland Albania Algeria Angeria		0
🖈 Tools	Export Full Coverage Andorra Angola		
Accounts	Anguilla Anguilla Angua and Barbu Argentina Aruba Ascension Australia Australia Australia Australia Australia Australia Bahamas, The Bahamas, The Bahamas Bahamas Bahamas Bahamas Bahamas Bahamas Bahamas Bala	da	
	2018 © Panacea Mobile   support@panaceamobile.com	jovina V	

**Premium Rated Reports** - For any premium rated numbers you may have assigned to your user account, this area will display the costs and revenue statistics.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: R 98.87 Add Credit
	My Billing - Premium Rate Reports Billing information for your account	
SMS	SMS Billing USSD Billing My Pricing Premium Rated Reports	
	All Short Codes   Current month's report Start Date to	End Date Go
Contacts	There are currently no reports available.	
🗯 Tools		
Accounts		

### Accounts: https://za-dashboard.panaceamobile.com/sub\_users

You are able to create reseller sub-accounts here for your customers should you have the reseller feature activated or sub users when your account is normal user account

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: <b>R 98.87</b>	Add Credit
	Sub Users Page 1 of 1		New Sub User
CHANNELS			
🗖 SMS	You do not have any sub users.		
MORE			
Contacts			
<ul> <li>Tools</li> <li>Accounts</li> </ul>			

**New Sub User** - Complete the form to create a new reseller sub-user in your Reseller user account. All fields must be completed, username and password combinations should be carefully considered.

🗩   Panacea Mobile	≡ Shortcuts + Account: <b>stefanvj</b> +	Credit: <b>R 98.87</b>	Add Credit
	Sub Users Management of your sub users		Accounts List
CHANNELS			
🗩 SMS	Username		
	Password		
MORE			
Contacts	Confirm Password		
🗯 Tools			
21 Accounts	Name		
	Email		
	Would you like this account information emailed to the user		

#### SMS - Numbers:

Setup the destination number for incoming messages.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -		Credit: R 98.87 Add Credit
	SMS Numbers Setup the destination for incoming n	nessages   Page 1 of 1	
📁 SMS	Start Number 🗸	End Number 🗸	Action
	Default		Edit
	33663	33663	Edit
	Show 20 50 100 entries		Showing 1 - 1 of 1
Numbers			

#### SMS Inbox:

All replies to any of the messages you send out from your account can be found here.

If you have a dedicated short or long number attached to your account all inbound messages are viewable and exportable in your inbox.

🗩   Panacea Mobile	≡ Shortcuts	+ Account: st	efanvj 🗸	Cred	it: R 98.87 Add Credit
	SMS Inbox Pa	ge 1 of 6			Ex
SMS				Start Date to End Date Search	Go
	Received	From	То	Message	Actions
Inbox	Thu, 18:07	+27824614615	33663	Done. On my way 😮	View Message 👻
	Tue, 10:07	+27827067143	33663	AccessBond letter	View Message 👻
	21 May	+27718878968	33663	Diners Club:R1,398.00 purchased from Acc. *0013 on 2018/05/21. Acc Bal: R7,225 Query?(01 8500	1)358- View Message 👻
	19 May	+27728300141	33663	Hold	View Message 🛛 👻
	7 May	+27810854385	33663	Liberty	View Message 👻
Contacts	6 May	+27824791999	33663	rr	View Message 👻
Accounts	6 May	+27789987086	33663		View Message 👻
	4 May	+27711378385	33663	FRESH	View Message 👻
	1 May	+27733431767	33663	Clover	View Message 👻

#### **SMS Blocked Numbers:**

All numbers that have replied STOP or have replied with any Opt-Out phrase will be listed here and will no longer be able to receive SMS messages from your account.

Contact support to query any of the listed numbers.

p   Panacea Mobile		Credit: <b>R 98.87</b>	Add Credit
	SMS Blocked Numbers Page 1 of 1		Export
CHANNELS			
📁 SMS	Start Date to End Date	Search	Search
Dashboard			
Messages			
Campaigns	There are no blocked numbers for the current selection		
Inbox			
Blocked Numbers			
Numbers			
Triggers			
MORE			
Contacts			
Tools			
21 Accounts			
	2018 © Panacea Mobile   support@panaceamobile.com		

## SMS Triggers:

Setup advanced inbound message triggers to automatically trigger actions that are selectable during setup

🗩   Panacea Mobile			Credit: R 9	88.87 Add Credit
	SMS Triggers Setup advanced triggers   Page 1 of 1			New Trigger
📁 SMS	Name	Status	Created	Actions
	stefan test	Inactive	14 May	Edit 👻
	Test	Active	13 Oct '17	Edit 👻
	Show 20 50 100 entries			Showing 1 - 2 of 2
Triggers				
Contacts				
🗯 Tools				
🚓 Accounts				
	2018 © Panacea Mobile   support@panaceamobile.com			

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: <b>R 98.87</b>	Add Credit	٥
	stefan test			
	Active			
🗇 SMS				
	CONDITIONS Specify the criteria that must be met for the actions to be triggered.			
	All of the conditions			
Contacts	Any of the conditions			
🖈 Tools				
and Accounts	Add Condition			
	ACTIONS	OPTIONS		_
	Specify the actions that will be triggered when the above conditions are met.			
		Send SMS		
		Send Emai	I.	
		Call URL		
		Add to List	:	
		Remove fr	om List	

#### **Contacts:**

Address Book - Your directory of contacts that you are able to save and send messages to. They can also be assigned to a particular **Contact List** that can be managed in the **Lists** tab.

🗩   Panacea Mobile	E Shortcuts - Account: stefanvj -		Credit: <b>R 98.87</b>	Add Credit
	Contacts Page 1 of 1			New Contact
CHANNELS				
🗩 SMS	Bulk Actions \$ Apply		All Contacts   Search	Go
MORE	Phone Number ~	Contact Name 🗸	Lists ~	Actions
Contacts	823207188		Stefan List Test 1	SMS 👻
🖈 Tools				
2 Accounts	834519888		Stefan List Test 1	SMS 👻
	Show 20 50 100 entries			Showing <b>1</b> - <b>2</b> of <b>2</b>

**Lists** - Create and save lists of recipient numbers which are easily selectable for bulk or single message sending without re-entering the same contact information.

st 🝷
1

#### Tools:

#### **API Access Manager**

- Setup access control with randomly generated API tokens for each of the users that you would like to grant access to the account without distributing the main password to other users accessing the same account.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -	Credit: <b>R 98.87</b>	Add Credit
	API Access Manager Page 1 of 1		New API Token
CHANNELS			
🗩 SMS	There are no API tokens for the current selection		
$\equiv$ USSD			
MORE			
Contacts			
n Tools			
2. Accounts			

**Statistics** - View additional information such as when and how many times each API token has been accessed by other users.

#### **USSD Dashboard:**

USSD reports and statistics for your account.

NB. Export any of your reports to a .csv file download.

p   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -		Credit: R 98.87 Add Credit	•
	USSD Overview Reports and statistics for your account			
CHANNELS				
🗖 SMS	Test 123 [*120*7736#] \$	Start Date to	End Date	Go
$\equiv$ USSD				
MORE				
Contacts				
🖈 Tools				
22. Accounts				

### **USSD** Campaigns

USSD campaigns with their associated USSD strings that you have setup are listed in this screen.

🗩   Panacea Mobile	≡ Shortcuts -	Account: <b>stefanvj -</b>				Credit: <b>R 98.87</b>	Add Credit
	USSD Campaigns P	age 1 of 1					New Campaign
CHANNELS							
SMS	Bulk Actions \$	Apply	5	itart Date to	End Date	Search	Go
MORE							
	Nar	me	Created	String	Sessions	Status	Actions
Contacts	Test	t 123	Tue, 11:21	*120*7736#	N/A	Active	View -
Tools	Stef	an Test	16 Nov '17	*120*7736#	N/A	Active	View -
21 Accounts						_	
	Show 20 50	) 100 entries					Showing 1 - 2 of 2

### **USSD Strings**

Select the active campaign for each string assigned to your user account.

🗩   Panacea Mobile	≡ Shortcuts - Account	stefanvj +	Credit: <b>R 98.87</b> Add C	Credit
	USSD Strings Select the active	campaign for each string		
SMS	String	Active Campaign	Actions	
	*120*7736#	Test 123	Edit String	
Contacts	Show 20 50 100	entries	Showin	g 1 - 1 of 1
Tools				
🕮 Accounts				

#### **USSD** sessions

View your sessions of the active campaigns.

p   Panacea Mobile	E Shortcuts - Account: stefanvj -	Credit: R 98.87 Add Credit
	USSD Sessions Reports and statistics for your account	Go to USSD Campaigns
CHANNELS		
🗖 SMS	Test 123 [*120*7736#]	Search number Go
	There are no sessions for the current campaign	
Contacts		
🏚 Tools		
21 Accounts		

#### **USSD Nodes**

USSD reports and statistics for each of the nodes setup for the selected USSD campaign.

🗩   Panacea Mobile	≡ Shortcuts <del>-</del>	Account: <b>stefanvj +</b>			Credit: <b>R 98.87</b>	Add Credit	4
	USSD Nodes Report	s and statistics for your account					
🖾 SMS	Test 123 [*120*7]	736#] 🗘	Sta	t Date to	End Date	Go Export	-
		,					
	Name	Impressions	Responses	Actions			
Contacts	Home	0	0	Download Respon	nses		
🗯 Tools							
Accounts	Show 20 5	0 100 entries				Showing <b>1 - 1</b> of	1

#### **USSD Revenue & Costs**

USSD reports and statistics for all revenue earned and costs incurred from each USSD string and various other useful analytics.

🗩   Panacea Mobile	≡ Shortcuts - Account: <b>stefanvj</b> -		Credit: R 98.87 Add Credit	٥
	Reports Reports and statistics for your account			
CHANNELS				
🗖 SMS	Test 123 [*120*7736#] 🗘	Start Date	to End Date C	Go
MORE	There is no data for the current selection			
Contacts				
🔹 Tools				
🚈 Accounts				

# Get In Touch.

Please feel free to contact us for any further information or assistance that you may require.



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